



Mobile banking

Services

HSBC Mobile Banking comes to facilitate day-to-day banking, providing easy and secure way to manage your accounts 24/7. Majority of transactions available via Online Banking can also be performed via Mobile Banking application. A brief comparison of services available via both channels is presented below:

Services	Online Banking	Mobile Banking
View balances and transaction history	✓	✓
Pay Credit Card	✓	✓
Add a payee	✓	
Transfer money	✓	✓
Future dated transfers and payments	✓	✓
Open Term Deposit	✓	✓
Open additional account	✓	
Send/receive secure messages	✓	✓
Setup/manage alerts	✓	

Mobile Banking password

HSBC Mobile Banking is designed in a way to save your time and manage your accounts on the go. Now you can access your accounts even if you don't have your security device with you. Just setup your Mobile Banking password via Online Banking and use it together with your username and memorable answer.

There are, however certain transactions which cannot be performed when you are logged on with Mobile Banking password only and Mobile application will prompt you to enter security code to continue.

The list of services in the below table, with an indicator of security level will guide you through available services in HSBC Mobile Banking application.

Services	Security device	Mobile password
Log on	✓	✓
Make transfers between own accounts	✓	✓
Make transfers to beneficiaries in Armenia, overseas and other HSBC accounts	✓	
Pay Credit Card	✓	✓
Open Time Deposit	✓	✓
Read secure message	✓	✓
Send secure message	✓	