



Cash operations

Cash deposit in branches	Free
Cash deposit through ATM ¹	Free
Cash withdrawal of funds deposited in cash (AMD, USD, EUR) ¹	Free
Cash withdrawal of non cash funds in AMD ²	0.2%, minimum AMD 1,000
Cash withdrawal of non cash funds in USD/EUR ³	
• Up to 1,000	AMD 2,000
• 1,000 and above	0.5%
In other currencies	1.5%, minimum AMD 2,000
Exchange of mutilated/out of circulation foreign currency banknotes, if all necessary distinctive characteristics and parts are available ⁴	5%

¹ Maximum daily limit – AMD 1,000,000 to each of the accounts linked to ATM card.

² For other currencies please refer to the tariff of cash withdrawal of non-cash funds.

³ Not applicable in case of exchange and/or transfers from customer's other accounts and in case of cash withdrawals under credit facilities (excluding credit cards) provided by the Bank.

⁴ Service is available for HSBC Bank Armenia customers only.

Important notice on customer transactions

"HSBC Bank Armenia" cjsc (hereinafter the Bank), acknowledging the importance of international obligations of HSBC Group and Republic of Armenia in scope of combating money laundering and terrorism financing, as well as compliance with the requirements of the RA Law on Combating Money Laundering and Terrorism Financing, has established internal processes and procedures which are aimed at collection of information and documents related to transactions performed by its customers for the purpose of establishing the source of funds and purpose of the transaction.

For this purpose, the Bank may request the customers to provide additional information on the source of funds and purpose of transactions, as well as request additional documents evidencing source of funds and transaction purpose where necessary.

In case if the above mentioned information and documents are not provided, the Bank has the right to reject the transaction.

The Bank's and the customer's rights and obligations in scope of the preventing financial crime and money laundering are regulated by the Bank's "General Terms and Conditions for the Operation of Customer Bank Accounts, Bank Deposits, Electronic Banking and Other Banking Services" (hereinafter- the General Terms and Conditions), Clause 1.17. of General Provisions section, as well as Appendix 1 of the General Terms and Conditions - Collections and Use of Customer Information (Financial Crime Risk Management and Tax Compliance).

Placing utmost importance on the security of customer service and prevention of financial crime, the Bank expects your cooperation for timely provision of the requested information and documents when making transactions.

Performing foreign exchange transactions

Please be informed that starting from 05 May, 2015 persons, who are not HSBC Bank Armenia cjsc (hereafter the Bank) account holders, can make foreign exchange transactions in the Bank only if a valid identification document is presented. The list of identification documents is stated in the RA Government Resolution N 767 dated 22.12.1999 "On Identification documents". Please also note that the maximum amount of foreign exchange transaction per day cannot exceed AMD 400,000 (or equivalent in other currencies).

Note: In case of discrepancies between the Armenian and English versions of this page, the Armenian version shall prevail.

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